

# Community Benefit Report 2022

*West Treasure Valley*



# Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 health systems in the nation for the ninth consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merative  
15 Top  
Health  
Systems  
2022



Supported by amazing community partners, visionary board members and a highly dedicated team, St. Luke's delivers on its mission with care and compassion, and I'm proud and grateful to be part of that.

– Chris Roth, St. Luke's President and CEO



Canyon County has been identified as a mental health professional shortage area. In response, St. Luke's has hosted, sponsored and participated in educational events such as the "What I Wish You Knew" panel, where teens share their perspectives and experts provide community resources.



Access to health, dental and vision services is an ongoing challenge. Fortunately, a St. Luke's grant has enabled long-time partner Genesis Community Health to serve more than 1,600 low-income patients in the greater Treasure Valley, with plans to establish a Caldwell campus to reduce the transportation barrier for clients in Canyon County.

# At a Glance: Caring for Our Communities in 2022

St. Luke's primary service area is Ada County, with our secondary service area covering southwest and south-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. Please note that community benefits provided outside these counties is not captured in this data. All numbers are current as of the fiscal year ending Sept. 30, 2022.



**\$947 Million**  
Total Community  
Benefit



**\$27 Million**  
Charity Care



**\$78 Million**  
Services and Programs for the  
Community



**\$17 Million**  
Donations Received

## Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and community health managers. In 2022, St. Luke's published our most recent Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



**It is exciting to invest in solutions and relationships that solve multiple challenges in our community, allowing us to increase our reach and impact to improve lives.**

*– Theresa McLeod, St. Luke's Administrator of  
Community Health and Engagement*

# Report of Community Benefits 2022

## West Treasure Valley

Our commitment to Canyon County continues to grow with St. Luke's Nampa Medical Center, St. Luke's Fruitland Medical Plaza, and clinics throughout the county and in the Fruitland-Ontario area. We're a dedicated partner with area nonprofits, working together to improve the health of people in this rapidly growing and diverse region, from the more populated cities to smaller, more remote rural communities.



**\$75.8 Million**  
Total Community Benefit



**\$358,087**  
Donations Received



**2,172**  
Volunteer Hours



**14**  
Volunteers



**1,125**  
Employees



**464**  
Physicians\*



**225**  
Advanced Practice Providers\*

## Providing a High Quality of Care



\*Providers with practice privileges at our locations.  
All numbers provided as of fiscal year ending Sept. 30, 2022.



The CARES Act authorized \$100 billion in funding to hospitals and other health care providers to be distributed through the Public Health and Social Services Emergency Fund (“Relief Funds”). St. Luke’s recognized government assistance revenue from Relief Funds for facilities in Canyon County in the amount of \$1,654,565 and \$3,801,214 for the years that ended September 30, 2022, and 2021, respectively. These relief funds were to compensate for revenue lost because of suspended elective procedures due to Covid-19. The unreimbursed, charity care and bad debt amounts disclosed in this report do not include this government assistance revenue.

St. Luke’s provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



**St. Luke’s Nampa Medical Center continues to improve to meet the needs of our growing community. We achieved Trauma Level IV designation to keep more patients with traumatic injuries close to home and opened low-acuity rooms to decrease time in emergency care.**

*– Misty Robertson, St. Luke’s Nampa Chief Operations Officer and Chief Nursing Officer*



## Improving Access to Patient-Centered Care

### \$4.9 Million

**Total Capital Improvements**—One hundred percent of St. Luke’s revenue after expenses is reinvested into land, facilities, equipment and other capital supporting the hospital’s mission for Canyon County.

### \$1.9 Million

**Nampa Campus Development**—This campus expansion included inpatient services as well as additional outpatient services to continue to meet the health care needs of our growing community.

### \$1.5 Million

**Facilities Development**—St. Luke’s investments to update, equip, and expand various other medical facilities and clinics throughout Canyon County.

### \$1.5 Million

**Technology**—We continually upgrade key information technology infrastructure to boost efficiencies, lower costs and most importantly, improve safety and quality for patients.

# Giving Thanks

*Our work assessing and addressing community needs would not be possible without a visionary board of directors and dedicated community boards. We are grateful for their partnership and guidance.*

## **St. Luke's Health System Board of Directors as of Sept. 30, 2022:**

Bob Lokken, Chair  
Andrew Scoggin, Chair-Elect  
Emily Baker  
Brigette Bilyeu  
Tom Corrick  
Rosa Dávila  
Lucie DiMaggio, MD  
Mark Durcan  
Lisa Grow  
Allan Korn, MD  
Dan Krahn  
Jon Miller  
Chris Roth, President/CEO  
Rich Raimondi  
Bill Whitacre

## **St. Luke's West Treasure Valley Community Board Members as of Sept. 30, 2022:**

Andrew Rodriguez, Chair  
Nikole Zogg, PhD, Chair-Elect  
Ron Bitner  
Evelyn Dame  
Bill Deal  
Jose DeLeon  
Paul Lodge  
Janet Komoto  
Sarah Porter, MD  
Misty Robertson  
Timothy Sawyer, MD  
Kim Stutzman, MD  
Rachel Thomas, MD  
Chris Veloz  
Rick Youngblood

*The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:*

- Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).
- Donated time, funds, subsidies and in-kind services.
- Additions to capital such as physical plant and equipment.