

Community Benefit Report 2022

Magic Valley



Continuing Our Legacy of Excellence in Health Care

From our founding in 1902 to 2022, when we were recognized as one of the top 15 health systems in the nation for the ninth consecutive year, St. Luke's has always been a leader in quality care and a dedicated community partner.

As Idaho's only locally based, not-for-profit, community owned and led health system, we are committed to providing all patients with the highest quality health care, regardless of their ability to pay.

merative
15 Top
Health
Systems
2022



Supported by amazing community partners, visionary board members and a highly dedicated team, St. Luke's delivers on its mission with care and compassion, and I'm proud and grateful to be part of that.

– Chris Roth, St. Luke's President and CEO



St. Luke's awarded \$33,500 in mini-grants to 15 Twin Falls and Jerome County schools for nutrition, physical education, recess, and educational equipment and resources following our Community Health Needs Assessment, which identified nutrition programs and early education as high-need areas.



Our Community Health Needs Assessment identified that 80% of residents in the Magic Valley area do not regularly eat the recommended daily number of fruits and vegetables. Fortunately, a St. Luke's grant has helped Everybody House provide free healthy cooking classes and prepared meals for those in need.

At a Glance: Caring for Our Communities in 2022

St. Luke's primary service area is Ada County, with our secondary service area covering southwest and south-central Idaho, eastern Oregon and northern Nevada. The numbers below provide a broad overview of the rich benefits St. Luke's provides to local communities in these counties: Ada, Blaine, Canyon, Elmore, Jerome, Twin Falls and Valley. Please note that community benefits provided outside these counties is not captured in this data. All numbers are current as of the fiscal year ending Sept. 30, 2022.



\$947 Million
Total Community
Benefit



\$27 Million
Charity Care



\$78 Million
Services and Programs for the
Community



\$17 Million
Donations Received

Community Needs Determination Process

St. Luke's community health efforts are directed by community needs assessments, St. Luke's community boards and community health managers. In 2022, St. Luke's published our most recent Community Health Needs Assessment, which is designed to help us better understand the most significant health challenges facing the individuals and families in our service areas.

Community Health and Engagement, in collaboration with internal and external stakeholders, is responsible for developing, implementing and maintaining optimal community health initiatives designed to address our communities' most significant health needs.



It is exciting to invest in solutions and relationships that solve multiple challenges in our community, allowing us to increase our reach and impact to improve lives.

*– Theresa McLeod, St. Luke's Administrator of
Community Health and Engagement*

Report of Community Benefits 2022

St. Luke's Magic Valley

What began as Twin Falls County Hospital in 1918 has evolved into a state-of-the-art medical center and a vital member of the communities it serves, providing a full range of inpatient and outpatient services to the people of Twin Falls, southern Idaho and northern Nevada.



\$ 151.4 Million
Total Community Benefit



\$939,196
Donations Received



6,321
Volunteer Hours



35
Volunteers



2,805
Employees



156
Advanced Practice Providers*

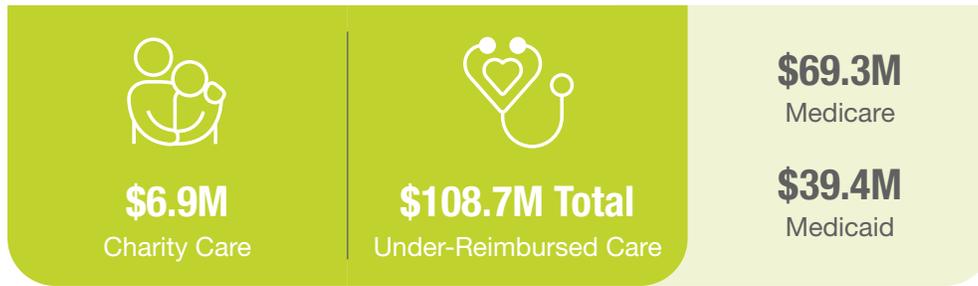


304
Physicians*

Providing a High Quality of Care



*Providers with practice privileges at our locations.
All numbers provided as of fiscal year ending Sept. 30, 2022.



The CARES Act authorized \$100 billion in funding to hospitals and other health care providers to be distributed through the Public Health and Social Services Emergency Fund (“Relief Funds”). St. Luke’s recognized government assistance revenue from Relief Funds for facilities in Twin Falls County in the amount of \$13,773,453 and \$634,414 for the years that ended September 30, 2022, and 2021, respectively. These relief funds were to compensate for revenue lost because of suspended elective procedures due to Covid-19. The unreimbursed, charity care and bad debt amounts disclosed in this report do not include this government assistance revenue.

St. Luke’s provides health care to eligible patients without charge or at a reduced rate, based upon a sliding scale derived from federal poverty guidelines.



“ St. Luke’s has been a phenomenal community partner, addressing the items that clearly fall under the scope of a health care provider and taking on the more challenging topics of community health. Their ability to convene community leaders has benefited the health and prosperity of the families we work with on a daily basis. ”

– Eva Craner, Twin Falls School District Public Relations Director and St. Luke’s Magic Valley Community Board Member

Improving Access to Patient-Centered Care

\$23.4 Million

Total Capital Improvements—One hundred percent of St. Luke’s revenue after expenses is reinvested into land, facilities, equipment and other capital supporting the hospital’s mission for Twin Falls County.

\$12.9 Million

Hospital Expansion—Expansion included renovations, remodel costs and new equipment to improve and expand our St. Luke’s Magic Valley Hospital, Jerome Hospital and clinics in Twin Falls and surrounding areas.

\$5.9 Million

Facility Upgrades—Equipment and upgrade costs to improve St. Luke’s Magic Valley Hospital, Jerome Hospital and clinics in Twin Falls and surrounding areas. These improvements to existing facilities will allow St. Luke’s to continue to meet the medical needs of the growing community.

\$4.6 Million

Technology—We continually upgrade key information technology infrastructure to boost efficiencies, lower costs and most importantly, improve safety and quality for patients.

Thank You

Our work assessing and addressing community needs would not be possible without a visionary board of directors and dedicated community boards. We are grateful for their partnership and guidance.

St. Luke's Health System Board of Directors as of Sept. 30, 2022:

Bob Lokken, Chair
Andrew Scoggin, Chair-Elect
Emily Baker
Brigette Bilyeu
Tom Corrick
Rosa Dávila
Lucie DiMaggio, MD
Mark Durcan
Lisa Grow
Allan Korn, MD
Dan Krahn
Jon Miller
Chris Roth, President/CEO
Rich Raimondi
Bill Whitacre

St. Luke's Magic Valley/Jerome Community Board Members as of Sept. 30, 2022:

Dave Snelson, Chair
Arlen Blaylock
Melody Bowyer
Eva Craner
Don Hall
RoseAnna Holliday
Jill Howell
Brian Johnson, DO
Janet Olmstead
Julia Oxarango-Ingram
Blake Pedersen, DO
Edna Pierson
Travis Rothweiler
John Shine
Scott Standley
John Wright

The information provided in this report is required by Idaho Code 63-602D, which states that 501(c)(3) hospitals having 150 or more beds must file a community benefit report with the Board of Equalization by Dec. 31 of each year. According to the code, the report is to include a description of the process the hospital has used to determine general community needs that align with the hospital's mission. In addition, the report shall include the hospital's amount of:

- *Unreimbursed services for the prior year (charity care, bad debt, and under-reimbursed care covered through government programs).*
- *Donated time, funds, subsidies and in-kind services.*
- *Additions to capital such as physical plant and equipment.*